



Client Bill of Rights

Purpose: the National Guild of Hypnotists mandates the distribution of this document to every client. While this is neither a contract nor a guarantee, it is important you understand my plan for your care and my professional and business policies.

Contact Information: I can always be reached at my office at 1211 East Pershing Avenue, Wheaton, Illinois, 60189-6735. My office telephone is (630) 668-1141 which will automatically forward to my cell phone voicemail. My fax number is (630) 447-0055. My email is ScotGiles@comcast.net. You may text my cell phone at (630) 698-0035.

My Credentials: I hold my Bachelor's and Master's degrees from the University of Connecticut (with High Honors and *Phi Beta Kappa*) and my Doctor of Ministry degree from Meadville/Lombard Theological School at the University of Chicago (with Highest Distinction and two academic prizes). All of my degrees have academic accreditation recognized by the United States Department of Education. I am a Board Certified Chaplain with the Association of Professional Chaplains and a both a Diplomate and a Certified Instructor with the National Guild of Hypnotists. I hold the highest level of professional rank it is possible for a Consulting Hypnotist to hold. My hypnosis education was received through Associated Mental Health Services in Chicago and the Institute at Mindsight Consultants in Michigan City, Indiana. Associated Mental Health Services was affiliated with Rush-Presbyterian St. Luke's Medical Center, and the Institute at Mindsight Consultants was a state-approved hypnosis school.

Notice: AS THE STATE OF ILLINOIS HAS NOT ADOPTED EDUCATIONAL AND TRAINING STANDARDS FOR THE PRACTICE OF HYPNOTISM, THIS STATEMENT OF CREDENTIALS IS FOR INFORMATIONAL PURPOSES ONLY. Both Chaplaincy and Hypnotism are self-regulating professions and practitioners are not licensed by state governments. While Board Certified Chaplains are health care providers under law, I am not a physician. Therefore I may not make a diagnosis nor recommend discontinuance of medically prescribed treatments. If a client desires a diagnosis or any other type of treatment from a different practitioner, the client may seek such services at any time. In the event my services are terminated by a client, the client has a right to coordinated transfer of services to another practitioner. A client has a right to refuse hypnosis services at any time. A client has a right to be free of physical, verbal or sexual abuse. A client has a right to know the expected duration of treatment, and may assert any right without retaliation.

Confidentiality: My records are confidential and privileged under Illinois law. I have successfully gone to court to defend the privilege of the information given to me by my clients. I comply with the Health Insurance Portability and Accountability Act (HIPPA) and my Notice of Privacy Practices is supplied to you by being posted in my waiting area and on my web site. A paper copy will be supplied on request.

Rev. C. Scot Giles, D.Min., LLC

1211 Pershing Avenue
Wheaton, IL 60189-6735
T (630) 668-1141
F (630) 447-0055
ScotGiles@comcast.net
www.CSGiles.org

Frequency: In order to control my workload I limit the number of people I accept for private sessions. As a nonprofit practitioner I have no reserves to draw upon to “carry” a client who is missing sessions. Clients in private sessions are expected to maintain the session frequency he or she agreed to at the Intake Session. While I can be flexible about occasional departures from our standard frequency, I reserve the right to terminate my care of any client who is not maintaining the session frequency he or she agreed to observe.

Payment: I accept cash, check, and all standard credit cards as payment. I am not able to extend credit. The current fee for private sessions is \$160 per hour. Normally, this fee will not change during the time you are seeing me. However, if you leave my care and later return, you will be charged whatever rate is customary for new clients when you return.

Missed Sessions: Except for cases of medical, family or personal emergency, I charge for all appointments cancelled on less than 24 hours notice and not rescheduled within the following week. I will also charge if you do not show for a scheduled appointment.

Insurance: I suggest you think of my services as something that you will pay for personally. That will both protect your privacy and help you value the work you are doing more. In general, insurance companies do not cover hypnotic services and I caution you not to expect them to do so. I do not engage in correspondence with insurance companies.

Termination: When you have completed your initial program of hypnotism you may continue to work with me for as long as you like. Many clients do this. When you feel it is time to end our work, I would like to help you to leave me well. In order to leave well all you need do is give me advance notice. Several sessions’ notice is sufficient, although some long-term clients let me know several months in advance. When leaving is done this way it can become the most productive time in the experience for you. Even if you are not able to give me advance notice, I will still do my best to help you leave well.

Redress: If you ever have a complaint about my services or behavior that I cannot resolve for you personally, you may contact the National Guild of Hypnotists at P.O. Box 308, Merrimack, NH 03054-0308, (603) 429-9438 to seek redress. Other services than my own may be available to you in the community. You may locate such providers in the telephone book.

My Approach: I render a high level of pastoral service in a private practice setting. My care is informed by the hypnotic arts and sciences and I have an international reputation as a hypnotic practitioner. My goal is to help you harness your unconscious wisdom, learn to make your own right decisions and get in touch with your own healing power. I also offer the most powerful and sophisticated form of complementary medical hypnotism available anywhere in the world. I am the author of the certification curriculum used by the National Guild of Hypnotists to train practitioners in the complementary use of medical hypnotism, and I have hundreds of students throughout the United States, Canada and Great Britain.